

# RESERVATION CONDITIONS

## 1. ARRIVALS AND DEPARTURES

### ACCOMMODATION:

**Check-in:** from 5 pm

**Check-out:** within 10 am

The Minimum stay change according to the season and the accommodation you choose, for more details refer to the price list.

The daily charge is the price per residential unit, which also includes parking for 1 car, and the price based on the number of occupants (packages and offers not included). The tourist tax is not included in the price.

Reserved accommodation is only available from 5pm. We suggest you plan your journey accordingly. The accommodation should be vacated within 10 am by returning keys and climate-card at the reception. On the day of departure, you can extend your stay at the campsite up to 9:30 p.m. by parking your vehicle outside the campsite and paying the daily fee as in the price list.

### CAMPING:

**Check-in:** from 3 pm

**Check-out:** within 12 pm (noon)

Pitches can be booked for a minimum of 7 nights (possible exceptions only in the low season)

The daily charge is the price per pitch, which also includes parking for 1 car, and the price based on the number of occupants (packages and offers not included). The tourist tax is not included in the price.

In case of pitch occupied but uninhabited the current price list will be applied (pitch + 2 adults).

Each pitch may be occupied by a maximum of 6 people (adults or children).

The pitch must be vacated by 12 p.m. (noon). On the day of departure, you can extend the stay in the campsite up to 9:30 p.m. by parking your vehicle outside the campsite and paying the daily fee as in the price list.

## 2. RESERVATION

Reservations will only become binding once a deposit depending on the total amount has been paid and written confirmation has been sent.

Camping Waikiki reserves the right to change the number of the accommodation or of the pitch assigned at any time, even after the deposit has been paid and confirmation has been sent.

The reservation may not be transferred to a third party without the authorization of Camping Waikiki.

Subsequent requests for changes to the period booked will result in the original reservation being cancelled. Such requests are accepted up to 30 days before arrival. If the new period is available, a new reservation will be made.



## 3. PAYMENT

The payment of the whole amount of the stay is required before the arrival or at the check in. Payment can be made in cash (the amount admissible by law) or by credit card (MasterCard, VISA e Maestro).

The calculation of your stay is performed on the basis of the number of nights, irrespective of your time of arrival.

For financial reasons guests who are leaving must pay for their stay, which cannot be charged to those remaining.

The full amount must be paid for the entire period reserved, even in the event of late arrival or early departure:

a) for reservable pitches the current price list will be applied (pitch + 2 adults)

b) for accommodation units, the current price list will be applied (accommodation unit + number of people booked).

With no communication of delay, the reservation will be automatically cancelled at 12 p.m. (noon) on the day after the arrival day.

Guests are kindly requested to check and comply with the Reception and Cash desk opening hours. Payment receipts must be shown to the staff when leaving the campsite.

## 4. CANCELLATION

Guests who cancel their booking only have the right to a refund for the deposit paid if written notification is sent to Camping Waikiki via letter or email at least 30 days before the date of arrival stated on their booking.

Camping Waikiki will none the less have the right to retain the sum of € 10.00 to cover reservation costs. The sum will be refunded within 45 days.

Guests who cancel their booking with written notification sent to Camping Waikiki 30 days or less before the date of arrival stated on their booking and guests who do not turn up will have no right to a refund and Camping Waikiki will keep the deposit paid as penalty.

