

PRENOTAZIONE:

1. How can I book at the Waikiki Camping?

You can book through our official website, by sending an email request or by telephone.

2. Is a deposit required?

Yes, a deposit is required in order to proceed with the reservation. All information in this regard can be found in the booking letter.

3. Can I choose in advance the number of the unit / pitch?

Our booking office will try to meet your requests, but the specific number of pitches / accommodations can be confirmed only upon arrival at the campsite.

4. When do I have to pay the entire stay?

The payment of the whole amount of the stay is required before the arrival or when checking in.

5. Which form of payments is accepted?

We accept cash payments up to max. 999,00 € and credit cards transactions (Visa, MasterCard, Maestro).

ACCOMMODATION:

1. At what time the can I collect the keys to my accommodation?

Keys pick up is guaranteed from 5.00 p.m. However, after checking-in, all campsite facilities and services are granted.

2. On the day of departure, at what time should I leave the accommodation?

The accommodation should be vacated within 10.00 a by returning keys and climate-card at the reception. Later departures will be charged with an extra day of stay.

On the day of departure, you can extend your stay at the campsite up to 9:30 p.m. by parking your vehicle outside the campsite and paying the daily fee as in the price list.

3. Which services are included in the daily amount?

The services included are electricity, water, gas, final cleaning, 1 bed linen set and air conditioning up to 4 hours a day.



4. Is it possible to rent towels?

Yes, as in the price list.

5. Can I put a tent near the accommodation?

No, it is not allowed.

6. Are pets allowed?

Pets are allowed only in the dedicated PET VILLAGE area.

7. Can I rent high chair, cot, bed rails for beds?

Yes it is possible to rent high chair, baby cots (without linen), bed rails (subject to availability).

PITCHES:

1. At what time can I occupy the pitch?

Pitches can be occupied starting from 3:00 p.m. the day of your arrival.

2. At what time do I have to leave the pitch?

The pitch must be vacated by 12:00 p.m. Later departures will be charged with an extra day of stay in the campsite. On the day of departure, you can extend the stay in the campsite up to 9:30 p.m. by parking your vehicle outside the campsite and paying the daily fee as in the price list.

3. Which services are included for the price of the pitch?

The services included are electricity, use of the restrooms and hot showers, chemical toilet and camper service.

SWIMMING POOL AREA:

1. At what time does the swimming pool area opens?

Our swimming pools are open from 10 am to 6 pm during low season and from 10 am to 7 pm in high season.

2. Is admission to swimming pools included in the price?

Yes, Campsite rates include admission to the entire swimming pool area.



3. Is it compulsory to wear a swimming cap?

No, wearing a swimming cap is not compulsory. Although we kindly ask our guests to shower before

4. Are the pools heated?

No, they are not.

5. Is the swimming pool area always open throughout the entire Camping opening season?

Yes, the swimming pool area is available for guests to enjoy for the entire opening season.

BEACH:

1. Is the campsite directly on the beach?

Yes, our campsite is directly on the beach.

2. Is the access to the beach free of charge?

Yes, the access to the beach is free of charge. There is an area with beach facilities where sun beds and beach umbrellas can be rented. A free beach area is also available.

3. Is there a lifeguard?

Yes, there is.

ENTERTAINMENT:

1. Is entertainment included in the price?

Yes, it is included in the campsite rates.

2. Which entertainment activities are organized?

Our entertainment team organizes daily activities for children (Mini-club and Junior-club), sports activities (soccer and fitness), evening shows and baby disco. Further info on our entertainment website page.

3. When does the entertainment program start?

Our entertainment team is available from the end of May until the middle of September.



SERVICES:

1. Is there a supermarket in the campsite?

Yes, there is a Despar supermarket open for our entire opening Camping season .

2. Is there a restaurant/pizzeria in the campsite?

Yes, the Kiki Restaurant and Bar is open for our entire opening Camping season.

3. Is there a bazaar/tobacco shop/news-stand inside the campsite?

Yes, the Bazar is open for our entire opening Camping season.

4. Are there laundry facilities in the campsite?

Yes, there are laundry facilities with washers and dryers. They work with coins.

5. Is medical service provided in the campsite?

A doctor is available for assistance to guests for one hour daily from Monday to Friday. The medical service is not free of charge.

6. Can bicycles be rented?

Yes, bicycles can be rented at the Reception.

7. Is there a WI-FI area?

The WI-FI connection is available all over the campsite. WI-FI is not free of charge.

8. Is there an ATM machine inside the campsite?

Yes, there is an ATM machine near the Reception.

